



HELP
at the push
of a button



 **emh homes**

A local service from a name you can trust

Lifeline is a branded product of emh homes.

T. 0300 123 0701

E. enquiries@lifelineonline.org.uk

www.lifelineonline.org.uk

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emh homes is authorised and regulated by the Financial Conduct Authority.
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Delivered by
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What is Lifeline?

Lifeline is a 24-hour personal alarm service, always there for you, day or night.

For £3.99 per week, Lifeline gives you the confidence to live independently, safe in the knowledge that help is at hand if you need it.

Why have a Lifeline?

Our service offers reassurance and peace of mind, knowing that help is never far away. The Lifeline unit is connected to our monitoring centre 24hrs per day where there is an experienced team of staff, who are specially trained to deal with emergency situations quickly and confidently.

How do I activate a call?

To activate a call you simply press your pendant (which can be worn around your neck or on your wrist). Once you have activated a call through to our control centre you will be able to talk with a member of the team. They can then call one of your named contacts or the emergency services, depending on your situation. In the event that you cannot be heard by our team they will automatically call your named contact to come and check on you.

What do I need?

You will require a landline telephone and an electric socket located near to and on the same wall as your phone socket.

How much does it cost?

Currently our cost is £3.33 per week (exclusive of VAT) payable by Direct Debit only. This equates to £43.16 per quarter.

How do I get a Lifeline?

Please call emh homes Customer Services on 0300 123 0701 and tell them you are interested in a Lifeline.

Alternatively, please complete the form and return to us free of charge.

A member of the Lifeline team will then contact you to make an appointment for a free no obligation demonstration or an installation.

“It will give our family reassurance of our safety and I myself feel better and more confident at home.”

MRS. T / WEST HALLAM

“Excellent service, professional and efficient.”

MR. W / LONG EATON

“So glad I decided to have a Lifeline, it gives me confidence.”

MRS. W / MATLOCK

